## When to designate an e-transfer as an emergency:

General: Court hearing within 24-48 hours

## Family:

- OFP/HRO with hearing set
- Child snatching

## Housing:

- Lockout
- Utility Shut-off
- Writ of Recovery (applicant lost their eviction case and has 24 hours to move)
- Eviction with hearing set
- Serious repair issue impacting health or safety

## Mental Health

- 72-hour involuntary mental health hold
- JARVIS hearing (mental health patients given antipsychotic medication without their consent)

Elder: Nursing home discharge

Education: Suspension/Expulsion